



## No surprises

Christmas and New Year  
travel updates



Information for travelling on Tube, buses, Docklands Light Railway (DLR), Tramlink, Riverboat and Overground services.

**Christmas Eve,  
Saturday 24 December** 2

**Christmas Day,  
Sunday 25 December** 5

**Boxing Day,  
Monday 26 December** 7

**Bank Holiday,  
Tuesday 27 December** 11

**Wednesday 28 December** 14

**Thursday 29 December** 17

**Friday 30 December** 19

**New Year's Eve,  
Saturday 31 December** 21

**New Year's Day,  
Sunday 1 January 2012** 30

**Bank Holiday,  
Monday 2 January** 32

Travelling by coach this Christmas? 34

Coach operator and Riverboat contacts 35

Taxis and minicabs 36

Driving and cycling 38

Fares and tickets 39

For further information 40

New Year's Eve special bus departure points map 41

If you're travelling in London over the festive period, this booklet will guide you through the services available.

Don't forget, Tube, DLR and Tramlink services will run all night on New Year's Eve. Night and 24 hour bus routes will run all night as normal.

**Travel will be free on all journeys between 2345 on New Year's Eve and 0430 on New Year's Day, on bus, Tube, tram and DLR services.** Free travel will apply on London Overground trains running after 2345 until last train times.

Full service information is also available at **tfl.gov.uk** or from London Travel Information on **0843 222 1234\***.

\*You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.

For information on National Rail services, visit **nationalrail.co.uk** or call **08457 48 49 50**.

To find your quickest way around London, visit **tfl.gov.uk** and use Journey Planner or text **TFL** to **60835**. Charged at your network operator's standard rate.

## Tube

A normal Saturday service will operate until 1900, after which time trains will run less frequently. Last trains will run at Sunday times.

The following exceptions apply:

**Bakerloo line:** Marylebone will close at 2200.

**Circle and District lines:** Blackfriars and Cannon Street will be closed.

**Circle, Hammersmith & City and Metropolitan lines:** Farringdon will be closed.

**Metropolitan line:** Chiltern Railways will run a Saturday service with last trains from Marylebone via Amersham at 2057 and from Amersham to Marylebone at 1957.

**Waterloo & City line:** a normal Saturday service will operate.

## Buses

A normal Saturday service will operate with the following exceptions:

There will be no Night buses;

On 24 hour routes buses will operate until just after midnight.

## Docklands Light Railway

Buses will replace trains between Bank/Tower Gateway and Poplar/West India Quay. Other routes will operate a modified Saturday service with last trains at Sunday times.

## London Overground

A Saturday service will operate with last trains departing at about 2130 (2030 on the Stratford-Richmond/Clapham Junction route).

## London Tramlink

A Saturday service will operate, but from 2000, the frequency on line 3 will be reduced to every 20 minutes and the frequency on lines 1 and 2 will be reduced to every 25 minutes.

## Riverboat

No services except:

**Embankment/London Eye – Woolwich:** every 30 minutes between about 0920 and 2120.

**St. George Wharf (Vauxhall) – Bankside:** every 60 minutes between about 0920 and 2020.  
*Operator: KPMG Thames Clippers*

**Westminster – London Eye – Tower – Greenwich:** normal service.  
*Operator: City Cruises*

**Woolwich Free Ferry:** a one boat service finishing at 2000.  
*Operator: Serco Ltd.*

*Contact individual operators for full details.  
See page 35 for contact details.*

*continued*

### Victoria Coach Station

Many operators will reduce UK services from early evening, with last coaches departing around 2100.

Last international departures will be about midday.

Customers wishing to travel on Christmas Eve are strongly advised to book in advance. Certain overnight services to Scotland will operate.

### National Rail

Services will finish earlier than usual. For information about changes to services, visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas) or call **08457 48 49 50**.

### Tube

No services. All stations closed.

### Buses

There will be **no** daytime or Night buses operated by London Buses. However, there will be a few services operating, where special fares will apply. Travelcards, Saver tickets, Bus & Tram Passes and concessionary permits may not be valid on these services (for details please contact operators). These are as follows:

The Oxford Tube will operate a special service between Oxford and London Victoria until 1900, calling at Heathrow Airport Central bus station in both directions instead of Hillingdon station;

London General 847 between Heathrow Terminal 5 and Gatwick Airport calling at Heathrow Airport Central bus station only;

National Express Heathrow Hotel Hoppa routes;

Purple Parking – Park & Ride between Southall and Heathrow all Terminals will operate;

Tellings Golden Miller Heathrow Direct.

### Docklands Light Railway

No services. All stations closed.

### London Overground

No services. All stations closed.

### London Tramlink

No service.

### Riverboat

No services.

### Taxis

Licensed taxis (black cabs) offer an accessible service on Christmas Day (subject to local availability). Hail them in the street, pick them up at ranks or call **One Number Taxi Bookings on 0871 871 8710**. There is a £4 extra charge on Christmas Day.

### Minicabs and other private hire vehicles

Licensed minicabs and other private hire vehicles provide a service on Christmas Day (subject to local availability). All journeys must be booked through a licensed private hire operator. To find an operator near you, text **CAB to 60835** (see page 36 for more information), visit [tfl.gov.uk/findaride](http://tfl.gov.uk/findaride) or call **0843 222 1234**.

### National Rail

No services apart from replacement bus services operating on Gatwick Express and Heathrow Express.

For further information, call **TrainTracker** on **0871 200 49 50**, available 24 hours a day, including Christmas Day.

### Tube

From about 0830 a reduced service will operate on all lines with last trains at Sunday times with the following exceptions:

**Bakerloo line:** Marylebone and South Kenton will be closed.

**Central line:** there will be no service between Hainault and Woodford. Chigwell, Fairlop, Grange Hill and Roding Valley will be closed.

**Circle line:** Blackfriars, Cannon Street and Farringdon will be closed.

**District line:** there will be no service between Parsons Green and Wimbledon. A rail replacement bus service will operate. Blackfriars, Cannon Street, Kensington (Olympia) and Upminster Bridge will be closed.

**Hammersmith & City line:** Farringdon will be closed.

**Metropolitan line:** there will be no service between Baker Street and Aldgate (use Circle and Hammersmith & City lines instead).

No Chiltern Railways between Aylesbury and Marylebone.

**Northern line:** there will be no service between Camden Town and High Barnet/Mill Hill East. A rail replacement bus service will operate.

**Piccadilly line:** there will be no service between Rayners Lane and Uxbridge (use Metropolitan line instead). North Ealing will be closed.

**Waterloo & City line:** no service.

### Buses

From about 0830 a Sunday service will operate on all routes.

Additionally on routes 81, 90, 105, 111, 140, 203, 222, 285, 350, 423, 482, 490, A10, H25, H26, U3 and X26 a Sunday service will operate from about 0530 in order to serve Heathrow Airport.

There will be no service on route 84.

Other services will be operating, where special fares will apply. Travelcards, Saver tickets, Bus & Tram Passes and concessionary permits may not be valid on these services (for details please contact operators):

Abellio Surrey route 441 between Heathrow Airport and Englefield Green via Staines (Sunday service);

Arriva The Shires (Green Line) route 724 between Heathrow Airport and Harlow bus station;

Arriva The Shires (Green Line) route 757 between Victoria and Luton Airport;

First route 71 between Heathrow Terminal 5 and Slough via Staines and Windsor;

First route 78 between Heathrow Terminal 5 and Britwell via Slough;

Gatwick Flyer (pre-booked only) between places in north-east London and Gatwick or Stansted airports.

National Express Heathrow Hotel Hoppa routes;

National Express coach services including new route A3 (Victoria-Gatwick Airport); Route 701 (Heathrow-Woking) will not be running;

Oxford Express route X90 between Oxford and London Victoria;

Oxford Tube between Oxford and London Victoria until 2100;

Purple Parking – Park & Ride between Southall and Heathrow all Terminals;

Snowdrop Travel route A60 (pre-bookable) between Earl's Court and Stansted Airport;

Terravision routes A50/A51 between Victoria and Stansted Airport via Liverpool Street;

Tourist bus services provided by The Big Bus Company, The Original Tour, Golden Tours, Premium Tours and See-London;

A Monday night service will operate on all 24 hour and Night bus routes.

## Docklands Light Railway

Buses will replace trains between Bank/Tower Gateway and Poplar/West India Quay. On other routes, trains will run every 15 minutes between about 0830 and 2330.

## London Overground

No services.

## London Tramlink

A Sunday service will operate with the frequency increased between Wimbledon and East Croydon to every 7-8 minutes between 1000 and 1700.

## Riverboat

No services except:

**Westminster – London Eye – Tower – Greenwich:** normal service.

*Operator: City Cruises*

*See page 35 for contact details.*

## National Rail

No train services apart from Gatwick Express and Stansted Express (between Tottenham Hale and Stansted Airport only) and some routes operated by Southern. Buses will replace Heathrow Express train services. For information about changes to services, visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas) or call **08457 48 49 50**.

## Tube

A Saturday service will operate on all lines with the following exceptions:

**Circle line:** no service.

**District line:** there will be no service between Parsons Green and Wimbledon and between High Street Kensington and Edgware Road. A rail replacement bus service will run on the Wimbledon branch. Blackfriars and Cannon Street will be closed.

**Hammersmith & City line:** there will be no service between Baker Street and Hammersmith. A rail replacement bus service will operate. Farringdon will be closed.

**Metropolitan line:** Farringdon will be closed.

**Northern line:** there will be no service between Camden Town and High Barnet/Mill Hill East. A rail replacement bus service will operate.

**Waterloo & City line:** no service.

## Buses

A Sunday service will operate on day routes except on the following routes which will operate a Saturday service: 327, 346, 347, 352, 354, 359, 375, 377, 383, 385, 389, 398, 399, 404, 424, 434, 467, 470, 481, 485, 549, B12, H3, K4, K5, R2, R5, R7, R8, R10, S3, S4, U10, W10.

A Tuesday night service will operate on all 24 hour and Night bus routes.

### Docklands Light Railway

Buses will replace trains between Bank/Tower Gateway and Poplar/West India Quay. Other routes will operate a modified Saturday service.

### London Overground

A Saturday service will operate.

### London Tramlink

A Sunday service will operate but with additional trams from 1000 until 1700 to provide a 7-8 minute frequency between Wimbledon and East Croydon.

### Riverboat

Normal services except:

**Embankment/London Eye – Woolwich:**

every 30 minutes between about 0920 and 2400.

**Hilton Docklands – Canary Wharf Ferry:**

no service.

**St. George Wharf (Vauxhall) – Bankside:**

every 60 minutes between about 0920 and 2020.

*Operator: KPMG Thames Clippers*

**Putney – Blackfriars:** no service.

**Woolwich Free Ferry:** one boat service.

*Operator: Serco Ltd.*

*Contact individual operators for full details.*

*See page 35 for contact details.*

### National Rail

For information about changes to services, visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas) or call **08457 48 49 50**.



### Tube

A Saturday service will operate on all lines with the following exceptions:

**Circle line:** no service.

**District line:** there will be no service between High Street Kensington and Edgware Road. Blackfriars, Cannon Street and Kensington (Olympia) will be closed.

**Hammersmith & City line:** there will be no service between King's Cross St. Pancras and Hammersmith. A rail replacement bus service will run between Paddington and Hammersmith.

**Metropolitan line:** there will be no service between Baker Street and Aldgate. Chiltern Railways will operate a Saturday service with extra trains at peak times.

**Northern line:** there will be no service between Camden Town and High Barnet/Mill Hill East. A rail replacement bus service will operate.

**Waterloo & City line:** will run every 6 minutes with first and last trains at Monday to Friday times.

### Buses

A Saturday service will operate with the following exceptions:

Route X68 will operate a normal Monday to Friday service;

On routes 507 and 521, a reduced Monday to Friday service will operate;

There will be no service on route 603;

Routes 941 and 953 will operate a normal Wednesday service;

A Wednesday night service will operate on all 24 hour and Night bus routes.

### Docklands Light Railway

Buses will replace trains between Tower Gateway and Poplar/West India Quay. The bus service will not serve Bank. Please use an alternative route. Other routes will operate a modified Monday to Friday service.

### London Overground

A Saturday service will operate.

## London Tramlink

A Saturday service will operate.

## Riverboat

Normal services except:

### **Embankment/London Eye – Woolwich:**

every 30 minutes between about 0620 and 2400.

### **St. George Wharf (Vauxhall) – Bankside:**

every 60 minutes between about 0700 and 2015.

*Operator: KPMG Thames Clippers*

### **Woolwich Free Ferry:** one boat service.

*Operator: Serco Ltd.*

### **Putney – Blackfriars:** no service.

*Contact individual operators for full details.*

*See page 35 for contact details.*

## National Rail

For information about changes to services,

visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas)

or call **08457 48 49 50**.

## Tube

A Saturday service will operate on all lines with the following exceptions:

**Circle line:** no service.

**District line:** there will be no service between High Street Kensington and Edgware Road.

Blackfriars, Cannon Street and Kensington (Olympia) will be closed.

**Hammersmith & City line:** there will be no service between King's Cross St. Pancras and Hammersmith. A rail replacement bus service will run between Paddington and Hammersmith.

**Metropolitan line:** there will be no service between Baker Street and Aldgate.

Chiltern Railways will operate a Saturday service with extra trains at peak times.

**Northern line:** there will be no service between Camden Town and High Barnet/Mill Hill East.

A rail replacement bus service will operate.

**Waterloo & City line:** will run every 6 minutes with first and last trains at Monday to Friday times.

## Buses

A Saturday service will operate with the following exceptions:

Route X68 will operate a normal Monday to Friday service;

On routes 507 and 521, a reduced Monday to Friday service will operate;

There will be no service on route 603;

A Thursday night service will operate on 24 hour and Night bus routes.

## Docklands Light Railway

Buses will replace trains between Tower Gateway and Poplar/West India Quay. The bus service will not serve Bank. Please use an alternative route. Other routes will operate a modified Monday to Friday service.

## London Overground

A Saturday service will operate.

## London Tramlink

A Saturday service will operate.

## Riverboat

Normal services except:

**Embankment/London Eye – Woolwich:** every 30 minutes between about 0620 and 2400.

**St. George Wharf (Vauxhall) – Bankside:** every 60 minutes between about 0700 and 2015.

*Operator: KPMG Thames Clippers*

**Woolwich Free Ferry:** one boat service.

*Operator: Serco Ltd.*

**Putney – Blackfriars:** no service.

*Contact individual operators for full details.*

*See page 35 for contact details.*

## National Rail

For information about changes to services, visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas) or call **08457 48 49 50**.

## Tube

A Saturday service will operate on all lines with the following exceptions:

**Circle line:** no service.

**District line:** there will be no service between High Street Kensington and Edgware Road. Blackfriars, Cannon Street and Kensington (Olympia) will be closed.

**Hammersmith & City line:** there will be no service between King’s Cross St. Pancras and Hammersmith. A rail replacement bus service will run between Paddington and Hammersmith.

**Metropolitan line:** Chiltern Railways will run a Saturday service with extra peak hour trains;

**Northern line:** there will be no service between Camden Town and High Barnet/Mill Hill East. A rail replacement bus service will operate.

**Waterloo & City line:** will run every 6 minutes with first and last trains at Monday to Friday times.

## Buses

A Saturday service will operate with the following exceptions:

Route X68 will operate a normal Monday to Friday service;

On routes 507 and 521, a reduced Monday to Friday service will operate;

There will be no service on route 603;

Routes 931, 965 and 969 will operate a normal Friday service;

A Friday night service will operate on 24 hour and Night bus routes.

## Docklands Light Railway

Buses will replace trains between Tower Gateway and Poplar/West India Quay. The bus service will not serve Bank. Please use an alternative route. Other routes will operate a modified Monday to Friday service.

## London Overground

A Saturday service will operate.

## London Tramlink

A Saturday service will operate.

## Riverboat

Normal services except:

**Embankment/London Eye – Woolwich:**  
every 30 minutes between about 0620 and 2400.

**St. George Wharf (Vauxhall) – Bankside:**  
every 60 minutes between about 0700 and 2015.

*Operator: KPMG Thames Clippers*

**Woolwich Free Ferry:** one boat service.

*Operator: Serco Ltd.*

**Putney – Blackfriars:** no service.

*Contact individual operators for full details.*

*See page 35 for contact details.*

## National Rail

For information about changes to services, visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas) or call **08457 48 49 50**.

## General travel advice

Tube, DLR, tram and selected National Rail services in Greater London will run all night on New Year's Eve. Night and 24 hour bus routes will run as normal, but there will be a reduction in bus services leaving central London from around 1700 to around 0300, because of road closures. There will be free travel on all journeys between 2345 and 0430 on the Tube, DLR, buses and trams. Free travel will apply on London Overground trains running after 2345 until last train times.

## Tube

First trains at Saturday times, then reduced Saturday services on all lines with trains running throughout the night. The following exceptions apply:

**Circle and District lines:** Blackfriars and Cannon Street will be closed;

**District line:** no service between Earl's Court and Kensington (Olympia);

**Hammersmith & City line:** there will be no service before 1300 (use Circle and District lines instead);

**Metropolitan line:** Chiltern Railways will run a Saturday service with extra late night trains;

**Piccadilly line:** there will be no service between Rayners Lane and Uxbridge (use Metropolitan line instead);

**Waterloo & City line:** normal Saturday service.

### Station closures

All stations served by the Tube will be open throughout New Year's night with the following exceptions:

Blackfriars (closed throughout)

Cannon Street (closed throughout)

Charing Cross (exit only from 2345, reopening by 0300)

Covent Garden (exit only from 1900, reopening by 0300)

Embankment (closed 2330, reopening by 0015)

Heathrow Terminal 4 (closed 0009-0537)

Kensington (Olympia) (closed throughout)

Lambeth North (closed 2330, reopening by 0300)

Leicester Square (open for interchange and exit only between 2000 and 0015; open before/after these times)

Russell Square (exit only from 2230, reopening by 0300)

Westminster (open for interchange and exit only after 2130, closed 2200, reopening by 0200)

Wood Green (closed 2230-0700)

### Buses

A normal Saturday service will operate with the following exceptions:

Route 388 will operate between Liverpool Street and Hackney Wick only after 1600 due to road closures.

From about 1700, buses will be progressively withdrawn from central London as roads are closed. Route 507 will not operate after 1900 due to road closures.

A Saturday night service will operate on 24 hour and Night bus routes, subject to road closures in central London. All buses will return to their normal routing as roads are reopened after about 0300.

During the closure buses will run from the following key points (see map on pages 41-43):

**Green Park station** 9, 14\*, 19 (towards Battersea Bridge), 22, N9, N19 (towards Clapham Junction), N22, N97

**Holborn station** 4, 8, 15, 19 (towards Finsbury Park), 25\*, 26, 38, 55, 76, 91, 168, 242\*, 243\*, 341\*, N8, N15, N19 (towards Finsbury Park), N26, N35, N38, N41, N55, N76, N91, N550, N551

**Hyde Park Corner** 2, 9, 10\*, 14\*, 16, 19 (towards Battersea Bridge), 22, 36\*, 52, 73†, 74, 82, 88\*, 137, 148\*, 414, 436, N9, N16, N19 (towards Clapham Junction), N22, N52, N74, N97, N137

**Imperial War Museum** 3, 59, 159\*, N3, N109

**Marble Arch** 2, 6\*, 7, 10\*, 16, 23\*, 30, 36\*, 73†, 74, 82, 88\*, 94\*, 98, 113†, 137, 148\*, 189\*, 274\*, 390\*, 414, 436, N7, N8, N16, N74, N98, N137, N207

**Oxford Circus** 6\*, 7, 10\*, 13, 23\*, 73†, 88\*, 94\*, 98, 139\*, 390\*, C2\*, N7, N13, N18, N98, N207

**St. George's Circus** 1, 12\*, 45, 53\*, 63, 68, 171, 172, 176\*, 188\*, 381, 453\*, N1, N21, N47, N63, N68, N89, N155, N171, N343, N381, RV1

**Tottenham Court Road (Goodge Street station)** 24\* (towards Hampstead Heath), 29, 134\*, N5, N20, N29, N73, N253, N279

**Vauxhall** 2, 36\*, 77, 87, 88\*, 156, 185†, 196, 344, 360, 436†, N2, N87, N136

**Victoria** 2, 11, 16, 24\* (towards Pimlico), 36\*, 44, 52, 73†, 82, 88\*, 148\*, 170, 185†, 211, 436†, C1, C10†, N2, N11, N16, N44, N52, N136

\* 24 hour routes which run all night

† Day bus routes will operate 24 hours for New Year's Eve 2011 only

N-prefix routes will start running from about 0030

All other routes will stop running by about 0045

Outside central London all 24 hour bus routes will run as usual and in addition, the following day bus routes will continue to operate throughout the night to connect with National Rail and Underground and Tramlink services:

5, 51, 66, 73 (Victoria – Newington Green), 92, 96, 97, 103, 109, 113, 114, 116, 120, 121, 123, 133 (Elephant & Castle – Streatham), 135, 145, 154, 157, 161, 163, 164, 169, 174, 178, 183, 185, 207, 208, 209, 210, 217, 221, 222, 229, 248, 252, 261, 262, 269, 275, 314, 319, 340, 358, 412, 422, 432, 436 (Victoria – Lewisham), 444, C10, E1, E7, H12, H37, U3, U4, W3, W7.

### Docklands Light Railway

Buses will replace trains between Bank/Tower Gateway and Poplar/West India Quay. A modified Saturday service will operate on other routes, reducing to every 15 minutes overnight after 0100.

### London Overground

A Saturday service will operate finishing at normal last train times, except on the Highbury & Islington – West Croydon route where trains will run every 15 minutes until 0139 from West Croydon and 0220 from Highbury & Islington. Last trains to/from New Cross and Crystal Palace will be at normal Saturday times.

### London Tramlink

A Saturday service will operate.

A limited service will run through New Year's night into Sunday morning;

Wimbledon – New Addington every 30 minutes;

Wimbledon – Beckenham Junction every 30 minutes (Elmers End will not be served overnight).

### Riverboat

Normal services except:

#### **Embankment/London Eye – Woolwich:**

every 30 minutes from about 0920. London Eye not served after 1500. Last boat from Embankment at 1920.

#### **St. George Wharf (Vauxhall) – Bankside:**

every 60 minutes between about 0920 and 2020.

*Operator: KPMG Thames Clippers*

#### **Woolwich Free Ferry:** one boat service.

*Operator: Serco Ltd.*

*Contact individual operators for full details.*

*See page 35 for contact details.*

### Victoria Coach Station

Many operators will be running a revised service. Please refer to the individual coach operator's timetable.

*Contact details can be found on page 35.*

### National Rail

Services on most routes will operate to modified timetables. Some routes will have additional late night departures and a limited number of routes will operate until about 0500. Normal fares will apply on most routes so customers must have a valid ticket to travel.

Check your last train times before you travel.

Visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas) or call **08457 48 49 50**.

### Travel advice

If you decide to travel on New Year's Eve:

- Plan your return journey before you leave home.
- Remember – travelling back may be easier from another station or bus stop, so check the options for your return journey before you go.
- Listen out for news of any changes to your journey or to arrangements for the fireworks display.
- It will be necessary for certain stations to close temporarily to avoid these becoming overcrowded – be prepared to queue for a long time.
- Be aware that some stations will be 'exit only' and you may not be able to return the same way you arrived.
- If using Embankment station you will only be able to leave via Villiers Street. Follow directions from the police and stewards outside Embankment station.
- From 2000 until 0100, access to Westminster Bridge will be from south of the river only.
- Pedestrians will not be able to access Golden Jubilee Bridges after 2000. Access across the bridges will be reinstated from around 0030, or when the majority of the crowds have dispersed.
- **Allow plenty of time to travel to the fireworks display because the viewing areas fill up early in the evening and latecomers will not be able to see the show.**
- Don't forget there are many local events to consider which may make your journey easier.

### Safety advice

New Year's Eve is all about fun and celebration and we want you to have a great time.

The British Transport Police will be patrolling trains and stations to help ensure a safe and enjoyable event.

Please remember:

- Crowds attending the fireworks display make the event unsuitable for buggies.
- Be alert for any unattended bags or suspect packages. If you see something that looks suspicious, please contact a Police Officer, event steward or a member of Transport for London staff.
- Pickpockets operate in large crowds so keep your valuables well-hidden – or leave them at home.
- Lost property can cause a security alert which could disrupt your night. Keep your possessions with you at all times – particularly while travelling.
- Meeting up with friends is easiest and safest before you set out. Large crowds make stations an unsuitable meeting place.
- Please drink responsibly, and bring all New Year cheer in plastic bottles or cans. No glass please!  
**Please remember drinking alcohol or carrying open containers of alcohol is banned on Tube, bus, DLR, London Overground and tram services.**
- Finally, if you need the toilets or first aid facilities in the area of the fireworks, please ask a member of staff.



## Tube

A reduced train service will operate between 0500 and 1100, every 15-20 minutes in the central area and every 30 minutes on the branches.

For the rest of the day a reduced service will operate with last trains at Sunday times.

The following exceptions apply:

**Circle and District lines:** Blackfriars and Cannon Street will be closed;

**District line:** there will be no service between Earl's Court and Kensington (Olympia);

**Metropolitan line:** there will be no service between Baker Street and Aldgate between 0430 and 1030;

**Piccadilly line:** there will be no service between Rayners Lane and Uxbridge (use Metropolitan line instead);

**Waterloo & City line:** no service.

## Buses

A normal Sunday service will operate on day routes.

A normal Sunday night service will operate on all 24 hour and Night bus routes.

## Docklands Light Railway

Buses will replace trains between Bank/Tower Gateway and Poplar/West India Quay.

On other routes, trains will operate every 15 minutes until 1200 and then every 10 minutes until about 2330.

## London Overground

A normal Sunday service will operate.

At Clapham Junction, trains will run from platform 17 with a slight change to train times.

## London Tramlink

A normal Sunday service will operate following on from the overnight service.

## Riverboat

No services except:

**Embankment/London Eye – Woolwich:** every 30 minutes between about 0920 and 2400.

**Hilton Docklands – Canary Wharf Ferry:** will run between 0900 and 2200.

**St. George Wharf (Vauxhall) – Bankside:** every 60 minutes between about 0920 and 2020.  
*Operator: KPMG Thames Clippers*

**Westminster – London Eye – Tower – Greenwich:** normal service.

*Operator: City Cruises*

*Contact individual operators for full details. See page 35 for contact details.*

## National Rail

For information about changes to services, visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas) or call **08457 48 49 50**.

### Tube

A Saturday service will operate on all lines except the following:

**Circle and District lines:** Blackfriars and Cannon Street will be closed.

**Waterloo & City line:** no service.

### Buses

A Sunday service will operate on day routes with the following exception:

Route 965 will operate a normal Monday service.

A Monday night service will operate on all 24 hour and Night bus routes.

### Docklands Light Railway

Buses will replace trains between Bank/Tower Gateway and Poplar/West India Quay. Other routes will operate a modified Saturday service.

### London Overground

A Saturday service will operate.

At Clapham Junction, trains will run from platform 17 with a slight change to train times.

### London Tramlink

A Sunday service will operate.

### Riverboat

Normal services except:

**Embankment/London Eye – Woolwich:** every 30 minutes between about 0920 and 2400.

**Hilton Docklands – Canary Wharf Ferry:** will run between 0900 and 2200.

**St. George Wharf (Vauxhall) – Bankside:** every 60 minutes between about 0920 and 2020.  
*Operator: KPMG Thames Clippers*

**Putney – Blackfriars:** no service

*Contact individual operators for full details.  
See page 35 for contact details.*

### National Rail

For information about changes to services, visit [nationalrail.co.uk/Christmas](http://nationalrail.co.uk/Christmas) or call **08457 48 49 50**.

Victoria Coach Station is always very busy at Christmas and we want to continue to offer you the best possible service. On most services you require a reserved seat to travel, so please book your tickets as early as you can, particularly if you want to travel on Christmas Eve.

Ticket Office opening hours:

**Christmas Eve** – 0700-2100.

**Christmas Day** – Closed.

**Boxing Day** – 0800-2200.

**27 December** – 0800-2200.

**28, 29 and 30 December** – 0700-2200.

**New Year's Eve** – 0700-2100.

**New Year's Day** – 0800-2100.

Remember, there are always some alterations to coach services over the holiday with reduced levels of operation after 1900 on Christmas Eve, Boxing Day, New Year's Eve and New Year's Day. On Christmas Day, only Megabus will run from Victoria Coach Station, operating a reduced service.

For full details of services please contact the relevant operator. Contact numbers are listed on the next page.

### Coach operator contacts:

**Ecolines** (Lithuania and Latvia services)

00371 721 4512 (international call)

**Eurolines** (European services) 08717 818181

**First Glasgow** (Scotland services) 0141 423 6600

**Gosia Travel** (Poland services) 020 8767 5551

**Green Line** (UK services) 0844 801 7261

**Greyhound** (UK services) 0900 096 0000

**Megabus** (UK services) 0871 266 3333

**National Express** (UK services) 08717 818181

**Oxford Espress** (Oxford services) 01865 785 400

**Oxford Tube** (Oxford services) 01865 772 250

**Polonia** (Poland services) 020 7730 6872

**Sindbad** (Poland services) 0870 850 2054

### Riverboat contacts:

**City Cruises** – 020 7740 0400

[www.citycruises.com](http://www.citycruises.com)

**KPMG Thames Clippers** – 020 7001 2200

[www.thamesclippers.com](http://www.thamesclippers.com)

**Woolwich Free Ferry** – 020 8853 9400

[tfl.gov.uk/river](http://tfl.gov.uk/river)

London's famous licensed taxis (black cabs) offer a safe, accessible service throughout the year, operating 24 hours a day (subject to local availability). Hail them in the street, pick them up at ranks across London, or call **One Number Taxi Bookings** on **0871 871 8710**. All taxis have wheelchair ramps and most have a number of other features to make access easier. Fares are metered and displayed in every vehicle.

There is a £4 extra charge for journeys between 2000 on 24 December and 0600 on 27 December or between 2000 on 31 December and 0600 on 2 January.

Minicabs and other private hire vehicles provide an extensive service over Christmas and the New Year, operating 24 hours a day (some operators may have seasonal opening hours and services are subject to local availability). All journeys must be booked through a licensed private hire operator.

To find a licensed minicab or private hire operator near you, visit **tfl.gov.uk/findaride** or text **CAB** to **60835** and we'll use GPS to text your three nearest cab numbers. Text charged at 35p per enquiry plus standard text message rate. Roaming rates apply to overseas networks. Customers on 3 and overseas networks should check with their network provider. See **tfl.gov.uk/cabwise** for further details.

Please remember to ask for a quote or an estimate before you confirm your booking. You can confirm whether an operator is licensed by calling **0843 222 1234** or visiting **tfl.gov.uk/tph**

### Take care over the festive period

Know what you're getting into. Always use a licensed taxi (black cab) or book your minicab through a licensed operator.

If your minicab is not booked then it is not legal and not safe. Remember when using minicabs always book your vehicle with a licensed operator by phone, email or in an office, make sure the driver can confirm your name and destination and check the driver's ID and sit in the back and carry a mobile phone in case of emergency.

Booking your minicab means your trip will be carried out by a licensed, insured driver in a licensed, insured vehicle. It also means that a record is kept of your journey, your driver and the vehicle used so, in the event of any problems, the driver can be traced.

Don't risk taking an illegal cab.

Visit **tfl.gov.uk/traveltools** for more information.

### Driving in London?

Red route controls such as yellow box junctions, bus lanes, banned turns and loading bays will apply as normal, including the weekends and Public Holidays. Enforcement will be undertaken throughout the holiday to maintain traffic flows and ensure road safety.



### Congestion Charging

From Saturday 24 December until Monday 2 January inclusive, you don't have to pay the Congestion Charge.



Visit **cclondon.com** for more details about the charge, a map of the area and to pay the daily charge online.

You can also pay by text (register online or by phone) at retail outlets where you see the 'C' or epay signs, or by phoning **0845 900 1234**.

### Barclays Cycle Hire

During the holiday period some Barclays Cycle Hire docking stations will be temporarily suspended. The greatest impact will be on New Year's Eve. For the latest information on both cycle and docking station availability, check out the website: **tfl.gov.uk/barclayscyclehire**

Normal fares and ticketing arrangements apply over the Christmas and New Year periods.

Travel will be free on all journeys between 2345 on New Year's Eve and 0430 on New Year's Day, on bus, Tube, tram and DLR services. Free travel will apply on London Overground trains running after 2345 until last train times.

There are no refunds or extensions to tickets spanning Christmas and New Year as a result of reduced services.

Please remember that many fares change from Monday 2 January 2012 and that you can buy or renew your season ticket up to 30 days in advance. Visit **tfl.gov.uk/fares** or go to a Tube station ticket office.



### **24 hour London Travel Information 0843 222 1234\***

\*You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.

For travel information about Tube, bus, Docklands Light Railway, London Tramlink, London Overground, Riverboat and National Rail services within Greater London, including journey advice, fares, timetables and current engineering works. Closed from 2300 on 24 December to 0900 on 26 December, but the voice recognition travel information service will remain available throughout this time.

To find your quickest way around London, visit **[tfl.gov.uk](http://tfl.gov.uk)** and use Journey Planner or text **TFL** to **60835**. Charged at your network operator's standard rate.



### **National Rail Enquiries 08457 48 49 50**

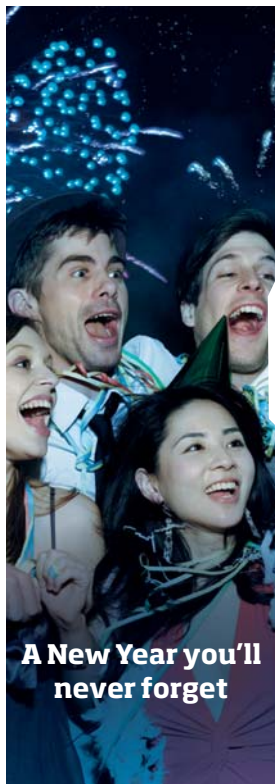
Calls to this number may be recorded. If you are intending to travel on National Rail services you are advised to check their arrangements with National Rail Enquiries. This service operates 24 hours, but will be closed on Christmas Day. Alternatively, journey planning and real-time live departure board information is available at **[nationalrail.co.uk](http://nationalrail.co.uk)**



41

42

43



**A New Year you'll never forget**



Why let good times go bad?  
Try to make every third drink a soft one  
for the facts... [drinkaware.co.uk](http://drinkaware.co.uk)



**A New Year you can't remember**

# Enjoy free\* London travel this New Year's Eve

Sponsored by **Diageo**

Don't see a great night wasted

\*On bus, Tube, tram and DLR services from 2345-0430 and London Overground until last train times. Visit [tfl.gov.uk](http://tfl.gov.uk)



The DIAGEO, CAPTAIN MORGAN, BAILEYS, GUINNESS, SMIRNOFF, GORDON'S and BELL'S words and associated logos are trade marks. © Diageo 2011